

So Cal Dental Partners: Gift Certificate FAQ

Hi everyone, beginning March 2019 we have changed the how we handle employee's family benefits that are not spouses or dependents under 25 years of age. These gift cards are used for a variety of reasons.

1. It limits how many discounts we are giving
2. It limits employees saying everyone is their family member
3. The practice is still generating production and profits
4. It promotes each office
 - Each employee and doctor will receive each year 3 gift certificates to give to whomever they want. Not Direct dependents as those are covered at a higher benefit
 - Each certificate can be used at any of our locations listed on the back of the card
 - Each certificate entitles them to 30% off UCR
 - If the person has a PPO insurance, the insurance can be utilized AND the 30% off the patient portion can be used
 - Cannot be combined or used with HMO insurance
 - The certificates do not expire
 - If the employee has terminated employment, the cards are still valid
 - If the employee loses the cards, more will NOT be issued until the next calendar year
 - No more than 3 cards will be issued per employee/doctor per calendar year
 - Employee family members that have already begun treatment before this date will be honored from previous agreement
 - Employee family or friends that do not have a certificate will NOT be given a discount
 - When a certificate is utilized the manager needs to send the card to corporate along with the patient ledger showing the 30% discount
 - The 30% discount gets posted to DR. W or DR. WA (whichever is applicable)
 - New employees will get their certificates after 90 days of employment
 - Employees that work in multiple locations 3 certificates will be sent to their "home location" only
 - Covers a one full treatment plan but not multiples
 - Covers all offices but not Prosthodontics (at this time)