



## CALL AIMM REGARDING THE FOLLOWING:

- All Hospitalizations
- Transplant Services (including transplant evaluation)
- Inpatient Rehabilitation Facility Stays
- All Substance Abuse Treatment
- All Mental Disorder Treatment
- Skilled Nursing Facility Stays
- Home Health Care
- Hospice Care
- Physical Therapy (PT)
- PET Scans
- Dialysis
- Speech Therapy (ST)
- Occupational Therapy (OT)
- Cardiac Rehabilitation Therapy
- Outpatient Surgery
- Chemotherapy & Radiation Therapy
- Durable Medical Equipment Costing Over \$500
- Pre-natal and Maternity Care
- MRI & CT Scans

## PRENOTIFICATION IS EASY TO DO

### THE PROCESS IS SIMPLE

As soon as you know you will be having the service, or as soon as possible after receiving an emergency service\*:

1. Call AIMM at 877-269-6877 between the hours of 9am and 5pm Eastern Time (or leave a message on the 24/7 confidential voice mail).
2. Provide the name and date of birth of **the patient**
3. Provide the name, group number, ID number, address and phone number of **the policy holder**.
4. Provide the name and phone number of **the facility** where the services will be performed.
5. Provide the name and phone number of **the doctor** ordering the services.
6. Give a **brief explanation to the nurse** of what service is being done and why.



Prenotification is not a guarantee of benefits, eligibility, payment, nor a medical treatment decision or advice.

AIMM provides information, education, resources and support to members of the Health Plan and the medical professionals who provide care to them. AIMM is part of your health plan management to ensure that the medical care that is covered by the health plan meets the requirements of "medically necessary and appropriate" and that patients are getting the highest quality health care available based on nationally recognized evidence-based clinical care optimum recovery guidelines.



## THE AIMM NURSES ARE HERE TO HELP!

THE CARE MANAGEMENT PROGRAM IS DESIGNED TO HELP PATIENTS WITH  
CATASTROPHIC ILLNESSES AND INJURIES ACHIEVE OPTIMUM RECOVERY

### HOW AIMM NURSES HELP PATIENTS:



Provide emotional support to patients and families during times of illness



Provide information to patients and families regarding diagnosis, treatment options, possible complications, treatment/drug interactions



Provide information to patients and families regarding available resources

### Every Day We:

- empower patients to be better consumers of their healthcare resources
- help patients overcome barriers in order to receive highest-quality healthcare
- help patients navigate the insurance system and be a resource for retrieving information
- help patients get care in the most cost-effective means possible, and advise on the financial impact they may encounter

**CALL AIMM: 877-269-6877**